



A program of the Louisiana
Department of Health and Hospitals

Medicaid Provider Billing Changes for Dates of Service beginning February 1, 2012

Starting February 1, 2012, DHH will begin transitioning approximately 900,000 Medicaid and LaCHIP enrollees to BAYOU HEALTH Plans. When a recipient is enrolled in a BAYOU HEALTH Plan, prior authorization requests, as well as claims for all Medicaid services except those indicated below must be submitted to the member's BAYOU HEALTH Plan instead of Molina. Each BAYOU HEALTH Plan has established its own submitter network requirements. For more information on BAYOU HEALTH see: <http://new.dhh.louisiana.gov/index.cfm/page/36/n/77>.

Claims for Medicaid and LaCHIP recipients who are **not enrolled** with a BAYOU HEALTH Plan shall continue to be submitted to Molina as usual.

It is the responsibility of each provider to confirm a Medicaid recipient's eligibility status **and** BAYOU HEALTH Plan enrollment status **prior to rendering services**. Eligibility and enrollment status can be verified through our MEVS/REVS systems which are being revised to include the name of the BAYOU HEALTH Plan the recipient is linked to, if applicable. Recipients have the option to change Plans, so eligibility **should be verified each time services are provided** to prevent unnecessary claim denials.

Health Plans can be contacted using the telephone numbers listed below for inquiries related to recipients enrolled in their Plan:

BAYOU HEALTH - Prepaid Plans

Amerigroup (1-504-834-1271)
LaCare (1-888-922-0007)
Louisiana Healthcare Connections (1-866-595-8133)

The following are services **not** provided by the Prepaid Plans, and will continue to be prior authorized and/or paid through Molina:

Dental Services

Early Step Services (IDEA Part C Program Services) provided through DHH

Personal Care Services (EPSDT and LT-PCS);

Intermediate Care Facilities for the Developmentally Disabled (ICF/DD) Services

Home & Community-Based Waiver Services

Hospice Services

School-based Individualized Education Plan (IEP) Services provided by a school district and billed through the intermediate school district

Nursing Facility Services

Pharmacy (Prescription Drugs)

Specialized Behavioral Health Services (except FQHCs and RHCs)

Targeted Case Management

BAYOU HEALTH - Shared Plans

Community Health Solutions (1-855-247-5248)
United Healthcare Community Plan (1-866-675-1607)

The following are services not preprocessed or prior authorized by the Shared Plans, and will continue to be prior authorized and/or paid through Molina:

Dental Services

Durable Medical Equipment and certain supplies

Early Step Services (IDEA Part C Program Services) provided through DHH

Personal Care Services (EPSDT and LT-PCS)

Intermediate Care Facilities for the Developmentally Disabled (ICF/DD) Services

Home & Community-Based Waiver Services

Hospice Services

Non-Emergency Transportation

Nursing Facility Services

Pharmacy (Prescription Drugs)

Prosthetics and Orthotics

School-based Individualized Education Plan (IEP) Services provided by a school district and billed through the intermediate school district

Specialized Behavioral Health Services (except FQHCs and RHCs)

Targeted Case Management