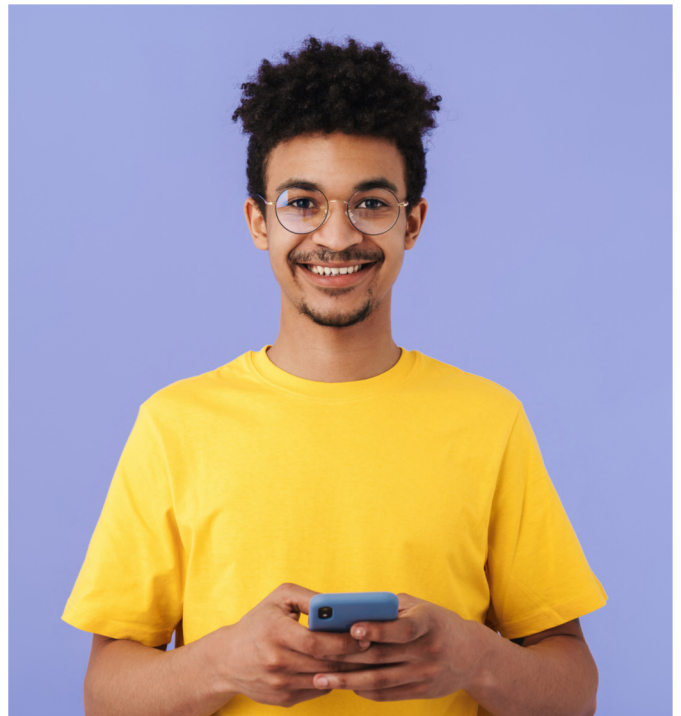# EPIC news!

LSU Healthcare Network has partnered with LCMC Health for use of their electronic health record known as Epic.

With the Epic MyChart patient portal, your doctors and medical record are at your fingertips.

If you have an existing MyChart account with LCMC Health, **you do not** need to create a new account.

View future appointments
& request/schedule your next one

Request prescription refills

Message your provider

Print immunization records

Access your test results

Manage healthcare for others

Create an account using your activation code.

1. Visit **lsuhn.com/patientportal**
2. Select **"Sign up or Log in"** (this will take you to an LCMC page)
3. Select **"Sign up now"**
4. Follow the **instructions** to activate your account
5. Download the **MyChart** app

No code?

1. Visit **LSUHN.com/patientportal**
2. Select **"Sign up or Log in"** (this will take you to an LCMC page)
3. Select **"Sign up now"**
4. Select **"Sign up online"** under **"No Activation code?"**
5. Follow the instructions to verify your identity

Download the MyChart app from the Apple App Store or Google Play

Download on the **App Store**

GET IT ON **Google Play**

LSU Health Healthcare Network | **LCMC Health**

Your healthcare at your fingertips

LSU Healthcare Network (LSUHN) has partnered with LCMC Health for use of their electronic health record (EHR) known as Epic.

Existing LCMC Health MyChart Account?

Login to your **existing LCMC Health MyChart** to access your LSUHN medical record

Do not try to access your LSUHN medical record using the LSU Health MyChart organization connection

LSUHN medical record information prior to May 16, 2022 **will not be** visible in your MyChart

As of May 16, 2022, established LSUHN patients can message their existing LSU provider **once they are seen in clinic or via telemedicine; or 30 days prior to their scheduled appointment**

No MyChart Account?

Visit lsuhn.com/patientportal to create an account using your activation code

Follow the **instructions** to activate your account

Download the **MyChart** app

Access your LSUHN medical record by adding the **LCMC Health organization**

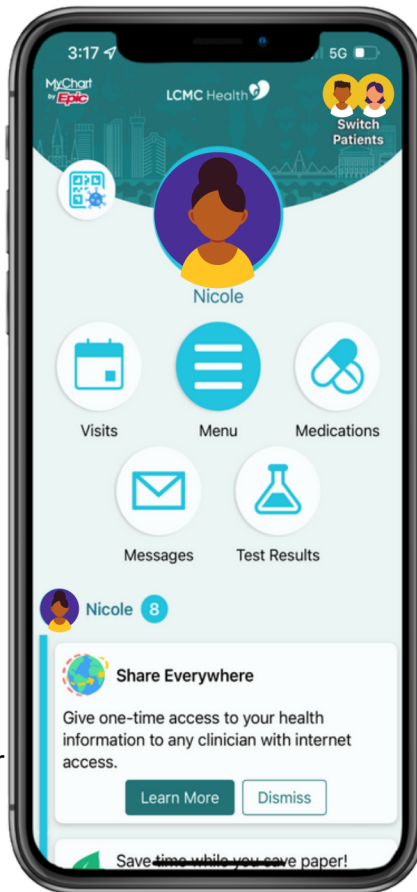## What if I see the same provider at a LCMC Health facility and a LSUHN facility?

✓ Your provider will have access to your one chart through Epic

✓ You should select your provider and their location when sending a message through MyChart

Charges may vary for the same provider depending on the facility and your insurance carrier

Can I pay my LSUHN bill through MyChart?

Unfortunately, you cannot pay or view your LSUHN bill through MyChart

Visit lsuhn.com and select "pay my bill" to pay your bill online or follow payment directions found on your bill

lsuhn.com/patientportal

LSU Health Healthcare Network | **LCMC** Health